

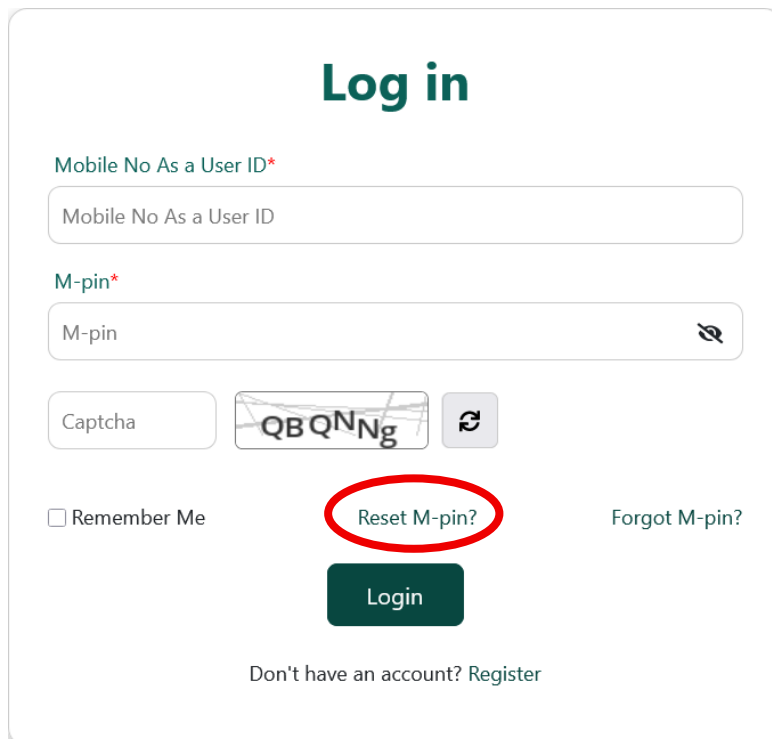
Important Instructions for Pilgrims:

How to Change or Reset My M-PIN (Forgot M-PIN)

If you have **forgotten** your M-PIN or **wish to change** it for security reasons, please follow the steps below to reset or update your M-PIN:

Step 1:

Open the app or visit the website and click on the "**Reset M-PIN**" option.

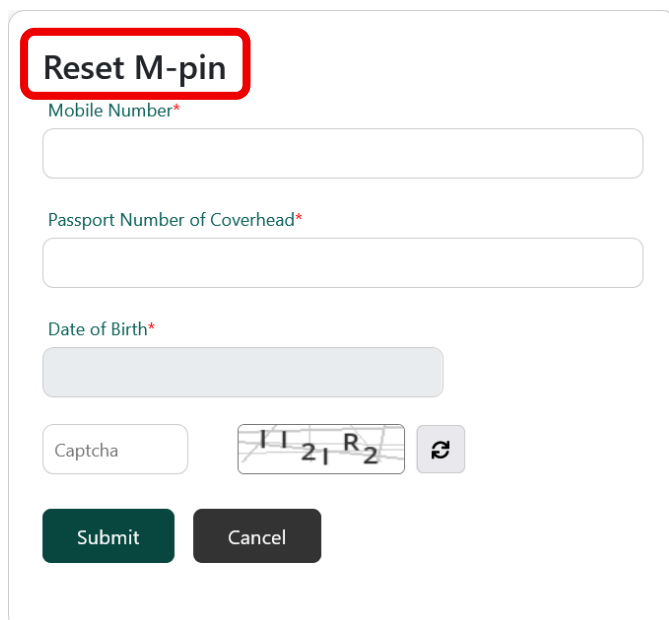


The screenshot shows the 'Log in' screen of an application. It features a title 'Log in' in green. Below it are input fields for 'Mobile No As a User ID*' and 'M-pin*'. There is a 'Remember Me' checkbox and a 'Reset M-pin?' link, which is circled in red. A 'Login' button is at the bottom. A link 'Forgot M-pin?' is also present. At the bottom, there is a link 'Don't have an account? Register'.

Step 2:

A screen will appear asking you to enter the following details:

- Registered **Mobile Number**
- **Date of Birth** of the **Cover Head**
- **Passport Number** of the **Cover Head**



The screenshot shows the 'Reset M-pin' screen. The title 'Reset M-pin' is highlighted with a red box. Below it are input fields for 'Mobile Number*', 'Passport Number of Coverhead*', and 'Date of Birth*'. There is a 'Submit' button and a 'Cancel' button. A 'Captcha' field is also present.

Step 3:

Once all the required details are correctly entered, you will be prompted to create a **new M-PIN** and confirm it by entering it again.

Step 4:

After submitting the new M-PIN, it will be updated and can be used for logging in to both the **Haj Suvidha App** and the **official Haj Committee website**.

How to login in the Haj Suvidha App with Cover head Login Credentials

To ensure smooth access to the Haj Suvidha App, please follow the steps below to log in using the same mobile number (username) and M-PIN for all pilgrims under the same cover number.

Step 1:

Enter the mobile number that was registered as the username on the Haj Committee website: <https://hajcommittee.gov.in>

Step 2:

Enter your **M-PIN** and the **captcha** code to proceed.

Step 3:

After successful login, you will be redirected to the "**User Selection**" screen. Here, you must select the profile of the specific pilgrim who will be using the app on this device.

Step 4:

Each pilgrim under the same cover can log in on their own device using the same username and M-PIN. However, they must select their **own individual profile** during the login process.

Step 5:

Once the profile is selected, your personalized Haj Suvidha App experience will begin, enabling access to all individual services and features.

Note:

If another user selects the **same profile** on a different device using the common username and M-PIN, your existing session will be **automatically logged out**, and a new session will start on the newly logged-in device.

A demo video is attached for training purposes to help you understand the process more clearly.

We wish you a smooth and spiritually fulfilling Haj journey.